

## **VoucherExpress Slip Terms and Conditions**

### **Merchant Copy: Terms of Use**

1. Purchasers must provide an identity document or drivers' license and foreign nationals must show a valid passport when buying a Card.
2. Your card will be activated with a rand amount selected by you & shown on the receipt. You can choose an amount between R50 and R5000 to be loaded onto the Card. You can use your card anywhere in the shopping centre where MasterCard is accepted. A fee may be charged per transaction if used outside of the prescribed shopping centres. You cannot draw cash from bank tellers or merchants or ATMs. Your card will be closed on the expiry date & the value remaining in the card will not be refunded to you. We may choose to revoke your card at any time. The card is not reloadable.
3. The Consumer Protection Act, legislates a validity period of three years for gift cards. Your gift card will not expire until the full value is redeemed or a date three years after the date of issue, whichever is the earlier. Only the person whose signature is on the card can use it. Sign your card in ink as soon as you receive it. Your card must be cut in half once the funds have been spent or after the expiry date. You will not be sent any correspondence or statements. We will always be the owner of the card. We reserve the right to limit the number of cards you may purchase.
4. You will not be able to use the card to purchase goods or services over the telephone or Internet, pay toll-fees or parking garages. When you use your card, you must sign a transaction slip. When you use your card, we will process the transaction against your available card balance. Merchants are responsible for transactions & are independent of shopping centre management, Tutuka & Standard Bank; all of whom are not liable if the merchant does not accept your card or if you have complaints about goods or services paid for with your card. We are not responsible for any loss arising from any failure, malfunction of electronic facilities or delay in point-of-sale device or our supporting or shared networks, where applicable, resulting from circumstances beyond our reasonable control. No warranties, purchase protection, insurance, other promises or services are provided. Once you have paid, you cannot stop payment of the transaction. You are responsible for keeping track of the transactions on your card. The Card will not have a PIN.
5. You will not be charged transaction fees for using the card within the shopping centre & you will not be paid interest on funds in the card.
6. If you lose your card or if it is stolen you will lose all funds in your card. Call 0861 114 093 if you lose your card or it is stolen.
7. We may change these terms & conditions without giving you notice. You may not change these terms & conditions.

## **Customer Copy: How to use**

### **At all times you enjoy the following;**

- Free debit transactions when the card is used at merchants within the shopping centre. A fee may be charged per transaction if used outside of the prescribed shopping centres
- The card works in a similar way to a debit card
- Using your card is safer and more convenient than carrying cash
- You can easily track your transactions, as the details are on your receipts
- Payment comes off your card immediately, preventing you from overdrawing your card

### **For your protection**

- The Consumer Protection Act, legislates a validity period of three years for gift cards. Your gift card will not expire until the full value is redeemed or a date three years after the date of issue, whichever is the earlier
- You must sign the back of your new card immediately
- Your card is not valid unless it is signed
- Verify the last 4 digits of your card against this slip before accepting
- The card cannot be used at an ATM or bank teller. It can only be used at in-store electronic terminals
- Safeguard your card
- After every purchase, make sure you get your card back
- Destroy your card as soon as it expires
- Call 0861 114 093 immediately to stop your card if you lose it or it is stolen.